



Draft SDBIP

2016/17

1. Background

Chapter 7 of the Constitution of the Republic of South Africa, 1996 gives effect to the establishment of the municipalities. According to section 153(1)(a), a municipality must structure and manage its administration, and budgeting and planning processes to give priority to the basic needs of the community, and to promote the social and economic development of the community.

National Development Plan Vision 2030 furthermore outlines that South Africa has the means, the goodwill, the people and the resources to eliminate poverty and reduce inequality. It is within our grasp. But it will not happen unless we write this new story; a story of people, their relationship, their dreams and their hopes for a better tomorrow. We want our children and young people to have better life chances than we have.

Every year a programme of action is developed to make sure that we know exactly what has to be done to achieve our goals. The outcomes as according to the National Development Plan has to be taken into consideration in order to improve the livelihood of the community. The following are the outcomes:

- Quality basic education
- A long and healthy life for all South Africans
- All people in South Africa are and feel safe
- Decent employment through inclusive economic growth
- Skilled and capable workforce to support an inclusive growth path
- An efficient, competitive and responsive economic infrastructure network
- Vibrant, equitable, sustainable rural communities contributing towards food security for all
- Sustainable human settlements and improved quality of household life
- Responsive, accountable, effective and efficient Local Government system
- Protect and enhance our environmental assets and natural resources
- Create a better South Africa and a better world
- An efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship.

Section 1 of the Municipal Finance Management defines the Service Delivery and Budget Implementation Plan as a detailed plan approved by the Mayor of the municipality's for implementing the municipality delivery of municipal services and its annual budget and which must include (as part of the top-layer) the following:

- A. Projections for each month of-
 - (i) Revenue to be collected, by source; and
 - (ii) Operational and capital expenditure, by vote;

- B. Service delivery targets and performance indicators for each quarter”.
- C. Any other matters that may be prescribed, and includes any revisions of such plan by mayor in terms of section 54(1) ©

2. PURPOSE

The Service Delivery and Budget Implementation plan (SDBIP) gives effect to the Integrated Development Plan and the budget of the municipality. It is an expression of the objectives of the municipality in quantifiable outcomes that will be implemented by the administration for the financial year starting from 1 July 2016 to 30 June 2017. It includes the service delivery targets and performance indicators for each quarter which is linked to the performance agreements of Senior Managers, the Mayor to monitor the performance of the Accounting Officers, and the Community to monitor the performance of the Municipality.

As the budget gives effect to the strategic priorities of the municipality it is important to supplement the budget and the IDP with a management and implementation plan. The SDBIP serves as the commitment by the Municipality, which includes the administration, council and community, whereby the intended objectives and projected achievements are expressed in order to ensure that desired outcomes over the long term are achieved and these are implemented by the administration over the next twelve months.

The purpose of this document is to present the Service Delivery & Budget Implementation Plan (SDIBIP) of Tokologo Local Municipality for the 2016/2017 financial year.

3. LEGISLATIVE FRAMEWORK

In terms of Section 53 (1)(C)(ii) of the Local Government: Municipality for implementing the municipality’s delivery of municipal services and its annual budget, and which must indicate the following

- (a) Projections for each month of –
 - (i) Revenue to be collected, by source; and
 - (ii) Operational and capital expenditure, by vote
- (b) Service delivery targets and performance indicators for each quarter, and
- (c) Other matters prescribed

Section 53 of the MFMA stipulates that the Mayor should approve the SDBIP within 28 days after the approval of the budget. The Mayor must also ensure that the revenue and expenditure projections for each month and the service delivery targets and performance indicators as set out in the SDBIP are made public within 14 days after their approval.

4. COMPONENTS OF THE SDBIP

National Treasury directives are clear on the contents and methodology to derive at the SDBIP. As a first step, the IDP objectives need to be quantified and related into key performance indicators. The budget is aligned to the objectives, projects and milestones to enable the SDBIP to serve as monitoring tool for service delivery. What gets measured, gets done, therefore it should be noted, that in order to improve on certain processes and co-operation within the municipality, Performance indicators have been developed for measurement purposes during 2016 / 2017 financial year.

Tokologo Local Municipality has incorporated the following relevant components into the SDBIP,

- ✓ Monthly projections of the Revenue by Source.
- ✓ Monthly projections of Revenue and Expenditure by Vote.
- ✓ Quarterly Projections of service targets and performance indicators for each vote.
- ✓ Ward information
- ✓ Capital Works Plan over three years.

In the development of the municipality's SDBIP, cognizance was taken of the IDP Guidelines by COGTA for purposes of alignment to the Performance Agreement of the Municipal Managers and Managers directly accountable to the Municipal Manager.

The Institutional Indicators will form part of the Performance Agreements and Plans of the managers directly accountable to the Municipal Managers. Indicators are assigned quarterly targets and responsibilities to monitor performance.

5. REPORTING OF THE SDBIP

This section covers reporting on the SDBIP as a way of linking the SDBIP with the oversight and monitoring operations of the administration.

A series of reporting requirements are outlined in the MFMA. Both the Mayor and the Accounting Officer have clear roles to play in preparing and presenting these reports. The reports then allow the Council of the Tokologo Local Municipality to monitor the implementation of service delivery programmes and initiatives of the Municipality.

5.1 Monthly Reporting

Section 71 of the MFMA stipulates that the reporting on actual revenue targets and spending against the budget should occur on a monthly basis. This reporting must be conducted by the

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Accounting Officer of a municipality by not later than 10 working days after the end of each month. Reporting must include the following:

- ✓ actual revenue, per source
- ✓ actual borrowings
- ✓ actual expenditure, per vote
- ✓ actual capital expenditure, per vote
- ✓ the amount of any allocations received

If necessary, explanations of the following must be included in the monthly reports:

- a) any material variances from the municipality's projected revenue by source, and from the municipality's expenditure projections per vote
- b) any material variances from the service delivery and budget implementation plan and
- c) any remedial or corrective steps or to be taken to ensure that the projected revenue and expenditure remain within the municipalities approved budget.

5.2 Quarterly Reporting

Section 52(d) of the MFMA compels the Mayor to submit a report to the council on the implementation of the budget and the financial state of affairs of the municipality within 30 days of the end of each quarter. The quarterly performance projections captured in the SDBIP form the basis for the mayor's quarterly report.

5.3 Mid-Year Reporting

Section 72(1)(a) of the MFMA Outlines the requirements for midyear reporting. The Accounting Officer is required by the 25th January of each year to assess the performance of the municipality during the first half of the year taking into account –

- (i) the monthly statements referred to in section 71 of the first half of the year
- (ii) the municipalities service delivery performance during the first half of the financial year, and the service delivery targets and performance indicators set in the service delivery and budget implementation plan
- (iii) the past year's annual report, and progress on resolving problems identified in the annual report and
- (iv) the performance of every municipal entity under the sole or shared control of the municipality, taking into account reports in terms of section 88 from any such entities.

Based on the outcomes of the mid-year budget and performance assessment report, an adjustment budget may be tabled if actual revenue or expenditure amounts are materially different from the projections contained in the budget. The SDBIP is also a living document and may be modified based on the mid-year performance review. Thus the SDBIP remains a kind of contract that holds the Municipality accountable to the community.

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6. MILESTONES

The purpose of planning, monitoring and evaluating service delivery is to measure the achievements of a policy, programme or project and to identify how they can be improved. The purpose of evaluating performance is to determine what outcomes the municipality has had and the impact thereof on the municipalities. The municipality produced its first SDBIP in the previous financial year and the following are amongst several milestones that were achieved during the previous years:

PROJECT	DATE OF EXECUTION	NUMBER OF HOUSEHOLDS APPLIED	NUMBER OF HOUSEHOLDS CONNECTED	COMMENTS
Mama o ntelekile Phase 1 (seretse) and Dikgalaope Phase 1 new connections	From July 2010 – January 2012	416	187 completed in 2010/11 financial year In Dikgalaope. 129 completed in 2012 January in Seretse.	The project was completed but there was open space which made the project not to be fully completed. So meaning only 316 was completed from 416.
Dikgalaope phase 2 New connections	From July 2014 – 2015	60	60	Completed
Dikgalaope Phase 1 Infills	From July 2014 – year 2015	13	13	Completed
Seretse “Mama o ntelekile” Phase 2 Infills (Households which were not completed year 2010/11)	From July 2014 – 2016	87	87	Infrastructure was built for phase 2 but not all houses were connected for year 2010/2011 project. The project was completed this financial year
Seretse “Mama o ntelekile” Phase 3 New Connections	From July 2014– 2016	88	88	Completed
15 High Mast Lights in 3 towns, 5 per town	From Year 2015 – march 2016	15	15	Completed
Seretse “Mama o ntelekile” Phase 4	From July 2016 – April 2017	300	0	We still in talks with Doe to allocate

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New Connections				money for this project
Seretse "Mama ontelekile" Phase 3 Infills	From July 2016 – April 2017	208	0	We still in talks with Doe to allocate money for this project
Seretse Substation/switch gear (Upgrade)	From March 2015 – till present		IMPLEMENTATION STAGE	The allocation for this project is insufficient but material has been delivered on site.

7. REVISION OF THE SDBIP

The Mayor must decide on receipt of a section 71 or 72 budget monitoring report whether to amend the SDBIP in the light of the information received. Before deciding on the revision of the SDBIP, the Mayor must solicit advice from the Municipal Manager. Below are the steps that need to be followed to allow the Mayor's obligations under section 54 of the MFMA to be fulfilled.

- a) Each directorate will provide the Municipal Manager with information as requested under section 71 and /or 72 of the MFMA and this information will be submitted to the Mayor by the 10th working day of each month.
- b) For financial performance, the information will show a comparison of actual performance against the planned income and expenditure included in the SDBIP.
- c) For financial projects, each variance of +/- 10% or R50 000 whichever is the greater will be highlighted. The Director: Technical Services / Director responsible for the capital project will be required to provide a written report covering:
 - ✓ The reason for the variance
 - ✓ If necessary, what corrective measures have been put in place
 - ✓ Whether the start and finish dates of the capital project need amended.
 - ✓ Whether the project specification will need to be amended.
 - ✓ Revised monthly estimates of expenditure for the project.
- d) At the end of each quarter, Directors must supply the Municipal Manager with the actual performance against each of the performance indicator targets (non-fictional targets). This information must be submitted to the Mayor by the 10th working day after each quarter along with the budget monitoring information for that quarter as provided by Budget & Treasury Office.

- e) If the actual performance on any indicator varies from the planned performance the Municipal Manager can request the responsible Director for a written report on explanation of the variance and, if the required performance can be met in the future.
- f) The Municipal Manager will then review these reports and decide whether the SDBIP should be amended. A report will be submitted to the Mayor, together with a motivation/advice whether there is a need for revision of the annual budget/ SDBIP

8. SDBIP CYCLE

The SDBIP process comprises of the following stages, which forms part of a cycle of the entire municipal planning:

8.1 Planning

During this phase the SDBIP process Plan is developed, to be tabled with the IDP Process Plan. SDBIP related processes e.g. workshops schedules, distribution of circulars and training workshops, are also reviewed during this phase.

8.2 Strategizing

During this phase the IDP is reviewed and subsequent SDBIP programmes and projects for the next 5 years based on local, provincial and national issues, previous year's performance and current economic and demographic trends etc.

7.3 Tabling

The SDBIP is tabled with the draft of IDP and budget before Council. Consultation with the community and stakeholders of the IDP on the SDBIP is done through budget hearings and formal local, provincial and national inputs or responses are also considered in developing the final document.

7.4 Adoption / Approval

Under the MFMA the process for approval of the SDBIP is covered under Chapter 7: Responsibilities of Mayors and Chapter 8: Responsibilities of municipal officials. Under Chapter 8 the Accounting Officer must submit a draft of the SDBIP to the mayor within 14 days of the budget being approved as well as drafts of the annual performance agreements required in terms of the Municipal Systems Act.

Chapter 7 of the MFMA requires the Mayor to take all reasonable steps to ensure that the SDBIP is approved by the Mayor within 28 days after the approval of the budget and that the SDBIP is made public no later than 14 days after that. It is clear in terms of the MFMA that

the responsibility for the approval that municipalities should submit and table a draft SDBIP together with the draft Budget and IDP.

7.5 Publishing

The adopted SDBIP is made public and is published on Council's website. In addition, it will also be made public in terms of the section 56 of the Municipal Systems Act (as amended). Actual performance will also be made public through MFMA section 71 & 72 reports.

7.6 Implementation and monitoring

Section 54 of the MFMA sets out the responsibilities of the Mayor with regard to budgetary control and the early identification of financial problems. When a budget monitoring report is received under section 71 and/or 72 of the MFMA, the Mayor must check whether the budget is being implemented in accordance with the SDBIP. If it is decided to amend the SDBIP, any revisions to the service delivery targets and performance indicators must be made with the approval of council following an adjustment budget. The mayor must issue instructions to the Accounting Officer to ensure that the budget is implemented in terms of the SDBIP. The revised SDBIP must be promptly made available to the public.

The section 71 and 72 budget monitoring reports required under the MFMA should provide a consolidated analysis of the Municipality's financial position including year-end projections. As detailed earlier, the Mayor must consider these reports under section 54 of the MFMA and then make a decision as to whether the SDBIP should be amended.

The Adjustment Budget concept is governed by various provisions in the MFMA and is aimed at instilling and establishing an increased level of discipline, responsibility and accountability in the municipality's finances. In simple terms, funds can be transferred within a vote but any movements between votes can only be agreed through adjustment budget.

At the end of each quarter, Directors must supply the Municipal Manager with the actual performance against indicator targets. This information must be submitted to the Mayor by the 10th working day after each quarter along with the budget monitoring information for that quarter as provided by Budget & Treasury Office.

If the actual performance on any indicator varies from the planned performance the Municipal Manager can ask the responsible Director for a written report asking for an explanation of the variance and, if the performance is not as projected, what measures have been put in place to ensure that the projected level of performance can be met in the future? The Municipal Manager will then review the report and decide whether the SDBIP should be amended and advise the Mayor accordingly.

9. BUDGETARY INFORMATION

9.1 Revenue

One of the most important and basic priorities for any municipality is to collect all its revenue as budgeted for – failure to collect all such revenue will undermine the ability of the municipality to deliver on services. The municipality MUST ensure that it has instituted measures to achieve monthly revenue targets for each revenue to the cash-flow statement approved with the budget documentation. The reason for specifying actual revenue collected rather than accrued (billed) revenue is to ensure that expenditure does not exceed actual income.

The relevant table from the documentation that accompany the budget, is Schedule A1, table SA25 which gives the monthly projections for revenue by source, and are as included below:

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FS182 Tokologo - Supporting Table SA25 Budgeted monthly revenue and expenditure

Description R thousand	Ref	Budget Year 2016/17												Medium Term Revenue and Expenditure Framework			
		July	August	Sept.	October	November	December	January	February	March	April	May	June	Budget Year 2016/17	Budget Year +1 2017/18	Budget Year +2 2018/19	
Revenue By Source																	
Property rates		325	325	325	325	325	325	325	325	325	325	325	325	3,906	4,148	4,392	
Property rates - penalties & collection charges		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Service charges - electricity revenue		1,304	1,304	1,304	1,304	1,304	1,304	1,304	1,304	1,304	1,304	1,304	1,304	15,735	16,710	17,696	
Service charges - water revenue		201	201	201	201	201	201	201	201	201	201	201	201	2,011	2,135	2,261	
Service charges - sanitation revenue		237	237	237	237	237	237	237	237	237	237	237	237	2,443	2,595	2,748	
Service charges - refuse revenue		167	167	167	167	167	167	167	167	167	167	167	167	1,764	1,873	1,984	
Service charges - other		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Rental of facilities and equipment		79	79	79	79	79	79	79	79	79	79	79	79	949	1,008	1,067	
Interest earned - external investments		52	52	52	52	52	52	52	52	52	52	52	52	626	664	703	
Interest earned - outstanding debtors		700	700	700	700	700	700	700	700	700	700	700	700	8,403	8,924	9,450	
Dividends received		0	0	0	0	0	0	0	0	0	0	0	0	0	3	3	
Fines		8	8	8	8	8	8	8	8	8	8	8	8	98	104	110	
Licences and permits		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Agency services		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Transfers recognised - operational		19,546				15,358								-	46,539	45,829	48,615
Other revenue		53	53	53	53	53	53	53	53	53	53	53	53	641	681	721	
Gains on disposal of PPE		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Total Revenue (excluding capital transfers and contributions)		22,673	3,127	3,127	3,127	18,485	3,127	3,127	3,127	14,761	3,127	3,127	2,184	83,116	84,674	89,753	
Expenditure By Type																	
Employee related costs		2,900	2,900	2,900	2,900	2,900	3,524	2,900	2,900	2,900	2,900	2,900	2,900	35,425	37,975	40,330	
Remuneration of councillors		215	215	215	215	215	215	215	215	215	215	215	215	2,586	2,746	2,908	
Debt impairment		48	48	48	48	48	48	48	48	48	48	48	48	575	611	647	
Depreciation & asset impairment		77	77	77	77	77	77	77	77	77	77	77	77	926	983	1,041	
Finance charges		36	36	36	36	36	36	36	36	36	36	36	36	438	465	492	
Bulk purchases		1,978	1,978	1,978	1,978	1,978	1,978	1,978	1,978	1,978	1,978	1,978	1,978	23,730	25,202	26,689	
Other materials		283	283	283	283	283	283	283	283	283	283	283	283	3,392	3,602	3,814	
Contracted services		258	258	258	258	258	258	258	258	258	258	258	258	655	3,496	3,291	
Transfers and grants		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other expenditure		1,105	1,105	1,105	1,105	1,105	1,105	1,105	1,105	1,105	1,105	1,105	1,105	378	12,534	13,311	
Loss on disposal of PPE		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Total Expenditure		6,901	6,901	6,901	6,901	6,901	7,524	6,901	6,901	6,901	6,901	6,901	6,571	83,101	88,186	93,502	
Surplus/(Deficit)		15,772	(3,774)	(3,774)	(3,774)	11,584	(4,398)	(3,774)	(3,774)	7,861	(3,774)	(3,774)	(4,387)	16	(3,512)	(3,750)	
Transfers recognised - capital		-	-	-	-	-	-	-	-	-	-	-	-	75,608	75,608	53,708	
Contributions recognised - capital		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Contributed assets		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Surplus/(Deficit) after capital transfers & contributions		15,772	(3,774)	(3,774)	(3,774)	11,584	(4,398)	(3,774)	(3,774)	7,861	(3,774)	(3,774)	71,221	75,624	42,498	49,958	
Taxation		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Attributable to minorities		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Share of surplus/ (deficit) of associate		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Surplus/(Deficit)	1	15,772	(3,774)	(3,774)	(3,774)	11,584	(4,398)	(3,774)	(3,774)	7,861	(3,774)	(3,774)	71,221	75,624	42,498	49,958	

3rd QUARTER PERFORMANCE REPORT

Tokolo Municipality Service Delivery & Budget Implementation Plan 2016 - 2017

OVERSIGHT	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE (2015-2016 FIN. YER) UNAUDITED	ANNUAL TARGET 2015-16	MUNICIPAL MANAGER			
					Q1	Q2	Q3	Q4
Effective oversight	Functional audit committee	Approved audit charter	Charter approved by 31/06/2016	Approval of the charter	Implementation	Implementation	Review of the charter	Approved charter
Internal audit plan and charter approved by the audit committee	Approval date	Approved plan and charter	Plan and charter approved by 01/07/2016	Approval of the plan and charter	Implementation	Implementation	Review	IA charter IA plan
IA reports tabled at audit committee meeting	Number of reports submitted	4 reports submitted to council	4 quarterly internal audit reports	1 report	1 report	1 report	1 report	Minutes of the meetings
Audit committee performance reports submitted to council from the audit committee.	Number of reports submitted to council	4 reports	4 quarterly reports	1 report	1 report	1 report	1 report	AC reports
Functional audit committee	Number of audit committee meetings	Meeting schedule	4 quarterly meetings	1 meeting	1 meeting	1 meeting	1 meeting	Minutes of the meetings
Risk register reviewed and approved	Date of approval	Risk register approved by 31/05/2016	Approved register	Approval of the register	Monitoring	Monitoring	Review	Updated register

Comment [MM1]: Pls check the objectives

3rd QUARTER PERFORMANCE REPORT

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Compilation of risk management reports	Number of risk management reports	4 reports	Quarterly risk management reports	1 report	1 report	1 report	1 report	Signed reports
Budget timelines and IDP review process plan approved by council	Approval date	Approved process plan	1 schedule of budget timeline and process plan approved by 31/08/2016	Adoption of the process plan	Implementation	Implementation Review	Process plan	
Performance agreements for S54/56 signed in terms of sec 57 of MSA	Signature date	Performance agreements signed by directors	4 performance agreements signed by 31/07/2016	Signing of the performance agreements	Monitoring	Monitoring	Performance assessment	Performance agreements
IDP consultation meetings	Number of IDP consultative meetings held	6	Consultative meetings held by 31/05/2016	0	2 meetings	2 meetings	2 meetings	Attendance registers
IDP developed and adopted by council in line with the MSA and IDP revised framework	Adoption date	Council resolution	IDP adopted by council in May 2016	Approval of the IDP	Implementation	Implementation	Review	Approved IDP
Municipal council oversight report submitted to MEC for local government	Submission date	Report submitted to COGTA	Submitted by 30/04/2017	0	0	0	Submission	Oversight report
SDBIP aligned to the IDP and approved budget.	Approval date	SDBIP approved by the Mayor	1 credible SDBIP approved by the Mayor by 28/07/2016	Approval	Monitoring	Monitoring	Review	SDBIP
Improved performance &	Number of quarterly	4 reports	Reports submitted by	1 report	1 report	1 report	1 report	Performance reports

3rd QUARTER PERFORMANCE REPORT

Tokologo Municipality Service Delivery & Budget Implementation Plan 2016 - 2017

	service delivery	performance reports submitted to AC and council	30 th June 2017			
To create an environment that promotes the development of local economy	Approval of LED strategy	LED stakeholders engagement	Strategy approved by 31/05/2017	Training workshop for all affected.	Convene review meetings of LED strategy	Present draft strategy to management for inputs
Approval of LED forum Terms of Reference	Established LED forum	Meeting stakeholders for inputs	Approved LED terms of reference by 30/04/2017	Convene consultative meeting with stakeholders	Establish forum for various economic sectors	Approval of the LED forum terms of reference
Develop common action plan	Number of meetings held	Meeting with stakeholders per town	12 (monthly) meeting Local LED forums held by 30 June 2017	3 LED forum meetings	3 LED forum meetings	3 LED forum meetings
Establishment of co-operatives bakery, sewing, camps/commonage, prickly pear	Number of cooperatives established.	Each town to have a co-operatives	6 co-operatives will be established by 30 June 2017	Convene information session for all CBO and members.	Assist with registration and application for cooperatives.	Link cooperatives with funding agencies
Attract investors to invest in local economy	Number of projects developed or initiated.	Investors to visit identified projects	2 projects bi-annually (brick making and salt project)	Meeting with sector department (DESTEA) to assist with business plan development	Assist and support SMMEs with regard to business plans	2 projects established
Develop database for local business	Updated register	Establish small	Develop functional LED	Continuous registration of	Update the SMMEs &	Convene stakeholder regarding incentives programmes with sector departments.
					Monitoring and support	Minutes of meetings
					Monitoring and support	Database register

3rd QUARTER PERFORMANCE REPORT

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	medium macro-enterprise business	SMMEs/COOPS database by 30 May 2017	new SMMEs and Coops in all wards	Coops in all wards	Coops database	
Marketing of game farms	Advertising of hunting season	Hunting is conducted annually	All hunting and marketing will be done by 30/05/2017	Continuous hunting	Submit request for counting	Advertise game species list
Facilitate local economic growth	Allocate business sites for cooperatives	Number of stalls or sites allocated	Available open spaces for stalls identified by 31/12/2016	Hawkers meeting for establishment of hawkers association	Determine needs analysis of hawkers	Signed request, advert, register LED report
	Number of camps allocated	Contract signed by emerging farmers	Lease contracts signed by 30/05/2017	Establish a camp /commonage for emerging farmers.	Meeting with all stakeholders in all towns (finance, LED & agric)	Source funding for stalls installation
Leasing of municipal camps to emerging farmers	Number of emerging farmers assisted with acquisition of land through DRDLR	Access to farms around the municipality	Land access for emerging farmers be done by 30 May 2017	Meeting with emerging farmers to identify farm acquisition needs analysis	Review lease contracts and link them as per financial year	Leasing of camps
				Land reform information session with stakeholder regarding farm acquisition per wards.	Conduct road shows by land reform in all towns	Signed contracts
					Continuous contact session and support with emerging farmers	Minutes of meetings

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9.2 DIRECTORATE: FINANCE DEPARTMENT

Municipal Financial Viability And Management						
ENHANCE REVENUE COLLECTION						
BUDGET AND TREASURY OFFICE CHIEF FINANCIAL OFFICER QUARTLY TARGETS 2016/2017						
(KPA)	STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATOR	UNIT OF MEASURE	BASELINE 2016/2017 FINANCIAL YEAR	ANNUAL TARGET 2016 -2017	Q1
			UN-EDITED			Q2
						Q3
						Q4
						P.O.E
Amount over-spent on expenditure budget at year end	Date of submission of the MSIG					0 %
						Variance Report or Sec 71 Reports
Approved credit control and debt policy.	Develop credit control and debt policy	Draft policy available	Approval of the draft policy	0	0	0
Application for tariff increases (D7) at the end of October 2016	Date of submission of the NERSA D-forms	Uploading of D-forms in the system.	Submission of NERSA D-forms by 31/10/2016	Submitted Applications For Tariff Increases	Submitted Applications For Tariff Increases	NERSA D- Forms or Acknowledgement of Receipt from NERSA
Approved tariff policy and by-law	Develop tariff policy and by-laws	Draft tariff policy	Policy approved by 30 May 2016 and by-law 30/10/2017	0	0	Draft by-laws

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9.2 DIRECTORATE: FINANCE DEPARTMENT

	MSIG Activity Plan Submitted Timeously	Date of submission of the FMG Activity Plan to COGTA	Reviewed draft plan	FMG activity plan submitted to treasury by 30 th April 2017	0	0	0	MSG Activity Plan Submitted	Proof of Submission of MSIG Activity plan or acknowledgement of receipt from the COGTA &MSIG Activity Plan
BUDGET AND TREASURY OFFICE CHIEF FINANCIAL OFFICER QUARTERLY TARGETS 2016/2017									
	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE (2016-2017 FIN.YR) UN-AUDITED	ANNUAL TARGET 2016-2017	Q1	Q2	Q3	Q4	POE
STRATEGIC OBJECTIVE (KPA)									
	Conditional Grants Spend in accordance with DORA & Grant Frameworks	% spent on conditional grants as per grant register	100% Expenditure on grants as per DORA conditions by 30 June 2017	25%	25%	25%	25%	25%	Expenditure reports
Updated Conditional Grants Register	Number of updates on the conditional grants	12 updates	3 updated conditional grants	3 updated conditional grants registers	3 updated conditional grants registers	3 updated conditional grants registers	3 updated conditional grants registers	3 updated conditional grants registers	Updated conditional grants register

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9.2 DIRECTORATE: FINANCE DEPARTMENT

	grants register	register by 30 June 2016	grants registers	registers	
Improvement in the collection rate of the Municipality	% of collection rate achieved	Communication strategy	80% collection rate achieved by 30 June 2016	20%	20%
Adopt property rate By-law	Date of approval	Adopt By-law in 17/02/2017	0	0	Tabling of draft by-laws
Basic service restrictions undertaken	% of collection rate undertaken	No restrictions undertaken	100% of consumers not paying accounts services rest	100%	100%
Debt acknowledgement agreement entered into and honoured by consumers	% agreements entered into with consumers	100% agreements for payment of outstanding debt entered into with consumers	100%	100%	Consumer-agreements against outstanding debt

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9.2 DIRECTORATE: FINANCE DEPARTMENT

(KPI)	STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2016-17 FIN.YR) UN-AUDITED	ANNUAL TARGET 2016-2017	Q1	Q2	Q3	Q4	P.O.E
Effective Revenue Management	Amount of own revenue collected within the financial year	Number Of Monthly Reconciliation submitted	12 monthly bank reconciliation submitted	12 monthly bank reconciliations compiled	3 monthly bank reconciliation submitted	Monthly bank reconciliations				
BUDGET AND TREASURY OFFICE CHIEF FINANCIAL OFFICER QUARTERLY TARGETS 2016/2017										
Full implementation of the MPRAs	% agreements entered into with consumers	100% valuation roll implemented by 30 June 2016	100% valuation roll implemented by 30 June 2016	100% valuation roll implemented by 30 June 2016	100% valuation roll implemented by 30 June 2016	100% valuation roll implemented by 30 June 2016	100% valuation roll implemented by 30 June 2016	100% valuation roll implemented by 30 June 2016	100% valuation roll implemented by 30 June 2016	100% valuation roll implemented.
Effective Revenue Management	Number Of Monthly Reconciliation submitted	12 monthly bank reconciliation submitted	12 monthly bank reconciliations compiled	3 monthly bank reconciliation submitted	Monthly bank reconciliations					

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9.2 DIRECTORATE: FINANCE DEPARTMENT

	Service accounts issued for service charges/services rendered by the municipality	Number of service accounts issued to consumers	12 monthly service accounts issued to consumers by 30 June 2017	3 monthly accounts issued	Billing report from Council			
Approved & updated indigent register	Annual update & approval of the register	4 updates done on the indigent register by the 30 th June 2017	1 updated indigent registers	1 updated indigent registers	1 updated indigent registers	1 updated indigent registers	1 updated indigent registers	Updated indigent register and application forms or
Compilation and submission of the AFS	Date of submission	1 AFS submitted to AG by 30 Aug 2017	0	0	0	0	AFS submitted to auditor General	Annual financial statements
Time table submitted timeously	Date of submission of the budget	timeless to council for approval by 31 August 2017	Budget timeless submitted to council	Budget 0	0	0	0	Acknowledgement of the budget timeless by the office of the MM / Council minutes or resolution

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9.2 DIRECTORATE: FINANCE DEPARTMENT

BUDGET AND TREASURY OFFICE CHIEF FINANCIAL OFFICER						
QUARTERLY TARGETS 2016/2017						
(KPI)	STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2016 -17 FIN.YR) UN-AUDITED	ANNUAL TARGET 2016-2017	Q1
		Adherence to the National Treasury Budget Regulations issued in terms of MFMA in section 4	% adherence to regulation s	100% adherence to NT Budget Regulations by 30 June 2017	100% adherence to NT Budget Regulations by 30 June 2017	100% adherence
2017-2018	Date of tabling of the draft annual budget to council for consideration		1 draft budget tabled to council by 30 March 2017	0	Budget consultation meetings.	Draft budget tabled
						Final budget approved
						Draft and final annual budget and council minutes/resolution

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9.2 DIRECTORATE: FINANCE DEPARTMENT

(KPI)	STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2016 -17 FIN.YR) UN-AUDITED	ANNUAL TARGET 2016-2017	Q1	Q2	Q3	Q4	P.O.E
	BUDGET AND TREASURY OFFICE CHIEF FINANCIAL OFFICER QUARTERLY TARGETS 2016/2017									
	Draft financial management and budget related policies submitted to council for approval	Date of approval of the budget related policies submitted to council for approval	Number of workshops held	Approved budget related policies by 31 st may 2017	1 workshop to be conducted for all policies developed by 30 June 2017	0	0	0	1 workshop to be conducted for all policies developed	Policies and attendance registers

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9.2 DIRECTORATE: FINANCE DEPARTMENT

	of the Mid-year budget & performance assessment report	performance assessment report submitted to the Mayor & NT/PT by the 25 th January 2017	performance assessment report submitted		report and acknowledgement of receipt
Performance report compiled, tabled at the council and submitted to the Mayor and National & Provincial Treasury	Date of approval	1 adjustment budget prepared & approved by 29 February 2017	0	Approved adjustment budget	0
Compilation of the 2016-2017 adjustment budget in line with the MBRR	% of creditors paid within 30 days	100% of creditors paid within 30 days after receiving the relevant/correct statement or invoice by 30 June 2017	100% creditors paid within 30 days	100% creditors paid within 30 days	100% creditors paid within 30 days

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9.2 DIRECTORATE: FINANCE DEPARTMENT

BUDGET AND TREASURY OFFICE CHIEF FINANCIAL OFFICER QUARTERLY TARGETS 2016/2017						
(KPI)	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2016 -17 FIN.YR) UN-AUDITED	ANNUAL TARGET 2016-2017	Q1	Q2
					Q3	Q4
						P.O.E
All reports as per the MFMA section 71 submitted to National & provincial treasury	Number of reports submitted to National & Provincial Treasury	12 section 71 reports submitted to National & Provincial Treasury within 10 working days after the end of each month 12 by 30 th June 2017	3 section 71 reports submitted to NT/PT	3 section 71 reports submitted to NT/PT	3 section 71 reports submitted to NT/PT	Acknowledgement report from the LG database & 12 sec 71 reports
Improvements in budget implementation	Number of sec 52 reports submitted to the Mayor	4 finance quarterly report submitted to the Mayor by 30 June 2017	1 sec 52 report submitted	1 sec 52 report submitted	1 sec 52 report submitted	Acknowledgment of receipt & quarterly finance report

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9.2 DIRECTORATE: FINANCE DEPARTMENT

Audit action plan developed in January 2017	Date of development of the Audit Action Plan	Audit Action Plan developed by the 31 st January 2017	0	Audit action plan developed	All the queries raised by AG in the action plan addressed	All the queries raised by AG in the action plan addressed	Inclusion of the audit action plan in the annual report of the 2017/2018 financial year or audit auction plan
Implementation of SCM Policy	Number of quarterly reports on SCM implementation to the council	4 quarterly SCM implementation reports to Council by 30 June 2017	1 Report	1 Report	1 Report	1 Report	Council resolution & quarterly reports

BUDGET AND TREASURY OFFICE
CHIEF FINANCIAL OFFICER
QUARTERLY TARGETS 2016/2017

Tokologo Municipality Service Delivery & Budget Implementation Plan

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9.2 DIRECTORATE: FINANCE DEPARTMENT

STRATEGIC OBJECTIVE (KPI)	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2016-17 FIN.YR) UN-AUDITED	ANNUAL TARGET 2016-2017	Q1	Q2	Q3	Q4	P.O.E
	Publication of contracts awarded with a value above R100 000	Number of reports made on contracts above R100 000	4 Reports on contracts above R100 000 published	1 reports of contract above R100 000 published	1 reports of contract above R100 000 published	1 reports of contract above R100 000 published	1 reports of contract above R100 000 published	1 reports of contract above R100 000 published	Reports on contracts above R100 000 made public.
	Submission of Sec 75 information to the I.T department for uploading on a municipal website	% Sec 75 documents submitted to I.T Department	100% submission of documents to be uploaded on websites as outlined by section MFMA section 75	Approved budget & budget policies. Monthly SCM contracts over R100 000. Section 52 finance quarterly reports.	Monthly SCM contracts over R100 000. Section 52 finance quarterly reports.	Monthly SCM contracts over R100 000. Section 52 finance quarterly report.	Monthly SCM contracts over R100 000. Section 52 finance quarterly reports.	Submission of draft budget 2017/18. Monthly SCM contracts over R100 000. Adjustment budget 2016/2017	Existence of the relevant reports on the municipal website
Good practice submission of VAT returns	Number if returns	12 VAT 201 returns	3 VAT returns	3 VAT returns	3 VAT returns	3 VAT returns	3 VAT returns	3 VAT returns	VAT 2011 returns or acknowledgement

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9.2 DIRECTORATE: FINANCE DEPARTMENT

	VAT returns to SARS	submitted	submitted to SARS by 30 th June 2017	submitted to SARS	submitted to SARS	submitted to SARS	submitted to SARS	of receipt from SARS
Monthly submissions of PAYE/UIF/SDL returns (EMP201)	Number of returns submitted by the 7 th every month	12 EMP 201 Returns Submitted to SARS by the 30 th June 2017	3 EMP 201 Returns Submitted to SARS	3 EMP 201 Returns Submitted to SARS	3 EMP 201 Returns Submitted to SARS	3 EMP 201 Returns Submitted to SARS	3 EMP 201 Returns Submitted to SARS	EMP 201 SDL or acknowledgement of Receipt from SARS
Updated fixed asset register in line with GRAP 17	Number of updates on the fixed assets register	4 updates on the fixed assets register by 30 th June 2017	1 updated on the fixed assets register	1 updated on the fixed assets register	1 updated on the fixed assets register	1 updated on the fixed assets register	1 updated on the fixed assets register	Updated fixed assets register

(KPI)	STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2016-17 FIN.YR) UN-AUDITED	ANNUAL TARGET 2016-2017	Q1	Q2	Q3	Q4	P.O.E
						BUDGET AND TREASURY OFFICE CHIEF FINANCIAL OFFICER QUARTLY TARGETS 2016/2017				

Tokologo Municipality Service Delivery & Budget Implementation Plan

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9.2 DIRECTORATE: FINANCE DEPARTMENT

	Written response to audit queries & variance reports are submitted during management meetings	% response submitted	100% internal & external queries responded to by 30 June 2017	100%	100%	100%	100%	Internal audit monthly progress reports & AG action plan.
Quarterly updates of the supplier database	Number of updates done on the supplier database	Review of current database.	3 quarterly updates of the supplier database by 30 June 2017	0	1 Updated Supplier Database	1 Updated Supplier Database	1 Updated Supplier Database	Updated supplier database (increase in service providers)
Expenditure classification for all expenditure incurred by the municipality per month	Unauthorized, irregular, fruitless & wasteful expenditure registers	4 updates in the expenditure classification registers by 30 th June 2017	1 updated expenditure classification registers	1 updated expenditure classification registers	1 updated registers	1 updated registers	1 updated registers	Unauthorized, irregular, fruitless & wasteful expenditure registers
Develop internal control procedures.	Control procedures developed by January 2017.	Approved internal control manual.	Development of the manual	Draft manual	Development of the manual	Draft manual	Approval of the manual	Approved manual.

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9.2 DIRECTORATE: FINANCE DEPARTMENT

Tokologo Municipality Service Delivery & Budget Implementation Plan

2016 / 2017

9.2 DIRECTORATE: FINANCE DEPARTMENT

	incidents, repairs & maintenance, licensing & usage of municipal fleet	12 monthly fuel usage reconciliation on by 30 June 2016	3 Reconciliations	3 Reconciliations	3 Reconciliations	Monthly approved fuel usage reconciliations
Improved fleet management	Number of fuel usage reconciliations	Quarterly inventory count conducted by 30 June 2017	1 st quarter report	2 nd quarter report	3 rd quarter report	4 th quarter report
Report for year-end stock count inventory list	Number of counts conducted					Annual inventory count sheets & count procedures

Tokologo Municipality Service Delivery And Budget Implementation Plan 2015-2016

9.3 Directorate: Corporate Services

/CORPORATE SERVICES							
DIRECTOR-CORPORATE SERVICES							
QUARTERLY TARGETS 2016-2017							
KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE/2015-16 FIN.YR.) UN-AUDITED	ANNUAL TARGET 2016-2017	Q1	Q2	Q3	Q4
STRATEGIC OBJECTIVE (KPI)	STRATEGIC OBJECTIVE (KPI)	STRATEGIC OBJECTIVE (KPI)	STRATEGIC OBJECTIVE (KPI)	STRATEGIC OBJECTIVE (KPI)	STRATEGIC OBJECTIVE (KPI)	STRATEGIC OBJECTIVE (KPI)	STRATEGIC OBJECTIVE (KPI)
Reviewed and updated organogram	Updated organogram to meet IDPs objectives and budget	Organogram reviewed and approved by council by 12/09/2016 and job descriptions	100% post in the staff establishment with a job description	Approval of the organogram	25% of staff establishment with job descriptions	50% of staff establishment with job descriptions	100% of staff establishment with job descriptions
Capacitation of municipal employees on collective agreements, human resource policies	Number of orientations held	Informed personnel	2 Bi-annual inductions held by 30 June 2016	0	1 orientation held	0	1 orientation Held
Employees employed in accordance with the EEP targets	% EEP targets		50% of EEP targets achieved by 31 March 2016		50 EEP targets achieved		Employment equity reports
Number of critical posts filled	Filling of 8 critical positions	Communications officer, SCM manager, HRM & legal services, Head operation and maintenance, cashiers X4.	8 critical posts filled by 30 June 2017	Advert	Shortlistings	Appointments	Appointment letters

Municipal institution development & transformation

Strengthen planning & capacity in the municipality

Comment [MM1]: Also from previous year, were employees appointed?

Tokologo Municipality Service Delivery And Budget Implementation Plan 2015-2016

9.3 Directorate: Corporate Services

CORPORATE SERVICES						
DIRECTOR-CORPORATE SERVICES						
QUARTERLY TARGETS 2015-2016						
(KPI)	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2014-15 FIN.YR)	ANNUAL TARGET 2015-2016	Q1	Q2
STRATEGIC OBJECTIVE	UN-AUDITED	Functional training committee	WSP prepared, approved & submitted by 30 April 2016	0	0	Prepare & approve a WSP and schedule of meetings,
WSP submitted to LG Seta and schedule of meetings developed.	Date of approval & submission	Acknowledgement of people with disabilities within the structure	1 employment equity plan developed by 30 January 2017	0	0	1 EE Plan submitted
Employment equity plan is developed consistent with section 20 of the EE & regulations & report on the workplace skills plan submitted to LGSETA annually	Date of submission & approval	Trained officials according to WSP	60% of employees to attend training as per WSP by 30 June 2017	0	20%	20%
Employees that attended training as identified on the municipal WSP document	% employees attending training					Monthly employees training reports as per WSP
Number of bursaries awarded	Number of bursaries awarded	30 bursaries awarded by 30 September 2015				Bursary contracts signed by beneficiaries

Comment [MM2]: Must we take it out, is it budgeted for?

Tokologo Municipality Service Delivery And Budget Implementation Plan 2015-2016

9.3 Directorate: Corporate Services

		CORPORATE SERVICES					
		DIRECTOR-CORPORATE SERVICES					
		QUARTERLY TARGETS 2015-2016					
STRATEGIC OBJECTIVE (KPI)	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2014-15 FIN.YR) UN-AUDITED	ANNUAL TARGET 2015-2016	Q1	Q2	Q3
(KPI)							
To have functional local labour forum.	Approved schedule of LLF meetings	Implementation of the approved schedule	8 meetings	2 meetings	2 meetings	2 meetings	Schedule of LLF meetings & attendance registers
Regulation of the use of IT and municipal website	% Of documents uploaded against requirements of section 75	Approved policy and number of workshops	Reviewed IT policy and workshops	Review of policies	Workshop for councillors and municipal officials	Presentation to council for approval	Attendance registers, Documents uploaded on the municipal website
Public participation policy	Approved public participation policy	Effective public participation policy	6 6 public participations held on by-laws by 31 December 2016	Development	Tabling of draft policy to council	Implementation of the policy	Approved policy
Improved municipal intervention on issues related to special group	3 HIV & AIDS campaigns conducted	3 HIV & AIDS campaigns conducted by 31 March 2017	0	1 HIV & AIDS campaign conducted	1 HIV & AIDS campaign conducted	1 report	Attendance registers & reports
Report on crime prevention & road safety awareness held to council	Number of reports	3 reports on crime prevention awareness by 31 May 2016		1 report	1 report	1 report	Awareness campaign & council minutes

Comment [MM3]: This should not be a target, rather be included as part of inter governmental relations meetings

Tokologo Municipality Service Delivery And Budget Implementation Plan 2015-2016

9.3 Directorate: Corporate Services

	Improvement in public & road safety	Number of road blocks conducted	12 road blocks conducted by 30 June 2016	12 road blocks conducted by 30 June 2016	4 Road blocks conducted	4 Road blocks conducted	4 Road blocks conducted	4 Road blocks conducted	Attendance register & reports roads & transport
	Revenue generated from traffic fines	R figure of revenue generated from traffic fines		R100 000 Revenue generated from traffic fines by 30 June 2016	R15 000	R35 000	R20 000	R30 000	Traffic fines cheques from court, traffic officer report & cash book
Comment [MM4]: Isn't this function of police roads & transport									
	Functional section 79 & 80 committees monitored	Establishment of council committees	Appointment letters of committee members	Council committees established by 31 December 2016	Establishment of oversight committees and approval of schedule of meetings by 31/09/2016	Approved schedule of meetings	Sittings of scheduled meetings	Stakeholders engagement on annual report	Attendance register
Comment [MM5]: This should go out, if you plan to improve road safety, while would you budget to get more traffic fines.									
	Implementation of resolution	% of council resolutions implemented	Council resolutions not monitored and implemented	Updated council resolution register	100% implementation	100% implementation	100% implementation	100% implementation	Council resolution execution register
	Approved delegation of powers	Date of approval	Delegation of powers approved by council by 30 June 2016	Delegation of powers approved by council by 30 June 2016	Approved delegation of powers	Execution	Execution	Execution	Council resolution & execution register
	Establishment of 4 ward committees	Number of functional ward committees	Number of scheduled meetings	Ward committee established for each ward by 31 September 2016	Ward committees established	Ward 1 & 2	Ward 3 & 4	Training of ward committees and develop ward operational plans	Committee members list

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9.3 Directorate: Corporate Services

	Accountability to the community	Number of mayoral imbizo's held & issues raised	6 imbizos held (2 for each town) by 30 June 2016	Imbizos held for each town		Attendance registers & notices or adverts
Spatial development framework alignment with the IDP	Review & updated SDF	Review & approve the SDF by 30 June 2016		Reviewed & approved SDF	Approved spatial development framework	Comment [MM6]: Give indication according to a set schedule
Complaint management implemented	% resolution of community complaints	100% resolution of complaints by the community (within 48 Hours) by 30 June 2016	100% resolution of complaints by the community (within 48 Hours) by 30 June 2016	100% resolution of complaints	100% resolution of complaints	Comment [MM7]: From previous financial year. Must we still include?
	Land use management system developed & approved in line with the SPLUMA	Date of approval	Develop & approve land use management systems by 30 April 2016	Land use management systems	Land use management systems	Comment [MM9]: Fill incomplete columns
Municipal tribunal establishment	Municipal tribunal establishment date	Establishment	Establish municipal tribunal by 31 March 2016	Municipal tribunal established	Approved terms of reference & attendance registers	Comment [MM10]: Fill incomplete columns

9.4 Directorate: Technical Services

DIRECTOR TECHNICAL SERVICES QUARTERLY TARGETS 2016-2017 FINANCIAL YEAR									
STRATEGIC OBJECTIVE	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2015-2016 FIN.YR) UN-AUDITED	ANNUAL TARGET 2016-2017	Q1	Q2	Q3	Q4	P.O.E
TO IMPROVE ACCESS TO WATER DELIVERY	Households with access to a minimum standard of water provision	Percentage of households with access to water services	Boshof and Dealesville	100% of 2MI reservoir. 100% 4.5 MI WTW 100% 1.5MI reservoir. 100% of 24MI DAM	Ward 1 Planning stage bulk water phase 2, equipping and drilling on a continuous basis.	Ward 1 Planning stage bulk water phase 2, equipping and drilling on a continuous basis.	Ward 1 Planning stage bulk water phase 2, equipping and drilling on a continuous basis.	Ward 1 Planning stage bulk water phase 2, equipping and drilling on a continuous basis.	Technical reports
SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT	Refurbishment of reservoir and reduction of water losses.	Number of quarterly reports submitted		4 quarterly reports submitted on repairs	3 monthly burst pipes or leakages reports	3 monthly burst pipes or leakages reports	3 monthly burst pipes or leakages reports	4 quarterly reports submitted on repairs	

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9.4 Directorate: Technical Services

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9.4 Directorate: Technical Services

Tokologo Local Municipality Service Delivery & Budget Implementation Plan 2015 - 2016

9.4 Directorate: Technical Services

CORPORATE SERVICES		DIRECTOR TECHNICAL SERVICES QUARTERLY TARGETS 2015-2016								
(KPI)	STRATEGIC OBJECTIVE (KPI)	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2014-15 FIN.YR) UN-AUDITED	ANNUAL TARGET 2015-2016	Q1	Q2	Q3	Q4	P.O.E
	Repairs on street lightning and dysfunctional meter boxes	Number of street lights repaired	% of street lights and meter boxes repaired.		Maintenance plan	25% of repairs	25% of repairs	25% of repairs	25% of repairs	Quarterly repair reports
	Households with minimum standard of sanitation services	Develop business plan to address sanitation backlog.	Focus on areas where there is still usage of buckets and septic tanks.	70%	Ward 1 BE of 1290 HH 25% Ward 2 BE of 150 HH not yet funded 100%	Ward 1 BE of 1290 HH 75% Ward 2 BE of 150 HH 50% Ward 3 & 4 BE of 1020 HH 25%	Ward 1 BE of 1290 HH 75% Ward 2 BE of 150 HH 75% Ward 3 & 4 BE of 1020 HH 75%	Ward 1 BE of 1290 HH 75% Ward 2 BE of 150 HH 75% Ward 3 & 4 BE of 1020 HH 100%	Ward 1 BE of 1290 HH 75% Ward 2 BE of 150 HH 75% Ward 3 & 4 BE of 1020 HH 100%	Technical reports
	Drain and sewer blockages	Number of drain and sewer blockages attended to.	One honey sucker used for 3 towns	Develop operational plan by July 2016	Development of operational plan	Implementation of operational plan	Monitoring of operational plan	Monitoring of operational plan	Approved plan.	Approved plan.
CORPORATE SERVICES		DIRECTOR TECHNICAL SERVICES QUARTERLY TARGETS 2015-2016								
C STRATEGIC OBJECTIVE (KPI)	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2014-15 FIN.YR) UN-AUDITED	ANNUAL TARGET 2015-2016	Q1	Q2	Q3	Q4	P.O.E	

Tokologo Local Municipality Service Delivery & Budget Implementation Plan 2015 - 2016

9.4 Directorate: Technical Services

STRATEGIC OBJECTIVE (KPI)	KEY PERFORMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2014-15 FIN.YR) UN-AUDITED	ANNUAL TARGET 2015-2016	CORPORATE SERVICES				P.O.E
					Q1	Q2	Q3	Q4	
To ensure compliance with waste services	Maintenance of landfill sites	Improving quality of services rendered.	Fencing of landfill sites.	Ward 1 100% Ward 2 50%	Ward 1 Upgrading of landfill site 75% 0	Ward 1 Upgrading of landfill site 100% 0	Ward 1 Upgrading of landfill site 100% 0	Ward 1 Upgrading of landfill site 100% 0	Quarterly status report on waste disposal compiled & approved
Households access to a minimum standard of refuse removal services	Schedule developed	Schedule placed in all municipal offices.	Weekly schedules						
% of budget spent on sanitation									
Backlog in the provision of basic sanitation services (above RDP standards)	Amount of sanitation backlog	856 backlog in basic sanitation	285 (reduction by 571 sites) (271 under construction & technical report submitted for 30sites)						Completion certificates & progress reports & backlog reports

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9.4 Directorate: Technical Services

Tokologo Local Municipality Service Delivery & Budget Implementation Plan 2015 - 2016

9.4 Directorate: Technical Services

Tokologo Local Municipality Service Delivery & Budget Implementation Plan 2015 - 2016

9.4 Directorate: Technical Services

C (KPI)	STRATEGI C SPECFIC PERFOMANCE INDICATOR (KPI)	UNIT OF MEASURE	BASELINE(2014-15 FIN.YR) UN- AUDITED	ANNUAL TARGET 2015-2016	QUARTERLY TARGETS 2015-2016				P.O.E
					Q1	Q2	Q3	Q4	
	Disasters victim supported	Reports on number of disaster victims supported	New target	12 monthly disaster management reports by 30 June 2017	3 reports	3 reports	3 reports	3 reports	Disaster management reports compiled
	Reviewed & approved the	Date of approval	New target	1 approve the disaster			Approve disaster		Approved disaster
Continuous monitoring of projects	Number of monthly projects	New target	12 monthly project monitoring reports submitted to the Municipal Manager by 0 June 2016	3 monthly projects monitoring	3 monthly projects monitoring	3 monthly projects monitoring	3 monthly projects monitoring	12 monthly project monitoring reports submitted	MIG Reports & acknowledgement of receipt
MIG report compiled quarterly& submitted	Number of MIG reports	4 MIG reports	4 MIG reports compiled & submitted by 30 June 2016	3 MIG reports submitted	3 MIG reports submitted	3 MIG reports submitted	3 MIG reports submitted		
EPWP report compiled & submitted monthly	Number of EPEP reports	12 EPWP reports	12 EPWP reports compiled & submitted by 30 June 2016	3 EPWP reports submitted	3 EPWP reports submitted	3 EPWP reports submitted	3 EPWP reports submitted		EPWP Reports & acknowledgement of receipt
Review WSDP document	Date of review	Approved WSDP	1 WSDP reviewed by 30 June 2015	0	0	0	1	WSDP reviewed	Reviewed WSDP document
Community satisfaction surveys conducted and results submitted to council	No of surveys conducted	Not conducted	2 community satisfaction surveys conducted by 30 June 2016	0	0	1	1	Completed surveys report	
CORPORATE SERVICES DIRECTOR TECHNICAL SERVICES					1 community satisfaction surveys conducted by 30 June 2016	1 community satisfaction surveys conducted by 30 June 2016	1 community satisfaction surveys conducted by 30 June 2016	1 community satisfaction surveys conducted by 30 June 2016	

9.4 Directorate: Technical Services

	disaster management plan		management plan by 29 February 2016		management plan	management plan
Structural fire awareness (road accident)	Number of workshops held		3 workshops held for each town	1 workshop held for Boshof	2 workshops held for Dealesville & Herzogville	Attendance register & training manual
Decrease in the number of disaster incidents in the municipal area	Quarterly report on disaster incidents	New target	4 quarterly incidents reports by 30 June 2017	1 incident report	1 incident report	Disaster incidents reports compiled
Disaster management & response	Number of workshops held	New target	3 workshops held for each town by 31 March 2017	1 workshop held for Boshof	2 workshops held for dealesville & herzogville	Attendance register & training manual